

COMMUNITY DIRECTOR UPDATE

JANUARY 1, 2026

COMMUNITY NEWS

2025 Recap: Year of Improvement

What an incredible year it's been at Navy Great Lakes! We are proud of the community we've built together, and we couldn't have done it without your support and participation. Here are some highlights from 2025:

- **Glenview Roof Project:** A complete overhaul of the roofs and gutters in the Glenview neighborhood. Every roof and gutter were replaced to ensure greater protection and efficiency for the homes. This important project will help safeguard the buildings from the elements and improve the overall quality of our community infrastructure.
- **Forrestal Village Roof Project:** A complete overhaul of the roofs and gutters in all our duplex style homes in the Forrestal neighborhood. Every roof and gutter were replaced to ensure greater protection and efficiency for the homes. This important project will help safeguard the buildings from the elements and improve the overall quality of our community infrastructure. We've removed branches encroaching on the homes to improve clearance and reduce risk.
- Additional **pet-waste stations** were installed in Forrestal Village and Fort Sheridan to help keep our neighborhoods clean and enjoyable for everyone.
- **Energy-Efficient Upgrades:** As part of our commitment to sustainability, we continue to make significant strides toward energy conservation this year. We continued to install new submeters to better track and manage energy usage and introduced energy-efficient lighting in common areas. These improvements are key steps in promoting a greener, more energy-conscious community.

Exciting Plans for 2026

We're thrilled about the bright future ahead in 2026 and all the improvements we have planned for our community! Here's a sneak peek at what's in store for the new year:

- **Demolition of Boarded Homes in Forrestal Village:** In line with our commitment to improving the community, we'll be starting the demolition of the boarded homes in Forrestal Village to make way for new and exciting developments.
- **Online Portal Updates & New Resident Services:** We're always working to make your experience even better. Look for enhancements to our online portal and the introduction of new services that will make managing your residence easier and more convenient.
- **Additional Paving in Several Communities:** We'll be improving the infrastructure with additional paving in key areas, ensuring smoother roads throughout our communities.
- **Smart Vehicle Charging Program:** We're introducing a Smart Vehicle Charging Program in 2026! This initiative will offer residents convenient and energy-efficient charging stations for electric vehicles (EVs), supporting sustainability and making it easier to charge your vehicle at home.

We can't wait to bring these exciting projects to life and continue making Navy Great Lakes a wonderful place to call home.

Office Contact Information

-  (847) 999-6228
-  GreatLakesContact@HuntCompanies.com
-  NavyGreatLakesFamilyHousing.com

TRASH SCHEDULE

Tuesday: Glenview

Wednesday: Ft. Sheridan

Thursday: Forrestal, Nimitz, & Mainside



COMMUNITY REMINDERS

COMMUNITY TRASH TIPS

- Please remember to **break down boxes** before placing them in the recycling or trash bins.
- Always **bag your trash** before disposing of it to help control odors, prevent spills, and keep pests away.
- **DO NOT DISPOSE OF LARGE ITEMS** in the Community Youth or Welcome Center dumpsters (i.e. furniture, appliances, etc.)

FRIENDLY REMINDERS

Make sure your email address is up to date, so you never miss important updates.

Rent is due by the **5th of each month** to avoid late fees. You may pay online or drop off payment at the Management Office located at the Navy Welcome Center.

Please remember to use the email address GreatLakesContact@HuntCompanies.com to reach everyone in the office. If you'd rather speak with a staff member, please call (847) 999-6228. If you receive an automated message, simply press 2 for current residents to connect with someone. If you hear that all agents are busy, please don't worry, it's just a recording before getting a staff member.

MAINTENANCE TIPS

- **Keep Your Thermostat Set to a Consistent Temperature:** To prevent pipes from freezing, make sure your thermostat is set to at least 57°F (15°C), even if you're away for extended periods. This will help maintain a safe temperature for your home and most importantly, **avoid pipe bursts**. NEVER turn off your heat or use your oven to heat your home.
- **Protect Your Pipes:** In cold weather, pipes in exterior walls are especially vulnerable to freezing. If you notice any pipes that are particularly exposed (like those under sinks or in exterior walls), let us know! We can help insulate them to prevent any issues. If you're leaving for an extended time, consider leaving cabinet doors open to allow warm air to circulate around your pipes.
- **Keep Your Heating Vents Clear:** Ensure that vents are unobstructed by furniture, curtains, or rugs. Proper airflow is essential for your heater to work efficiently. Check that all vents are open and unblocked and avoid cranking up the heat to unnecessarily high temperatures.
- **Inspect Your Smoke and Carbon Monoxide Detectors:** Winter is the season when we rely more on heating sources like space heaters or fireplaces. Make sure your smoke and carbon monoxide detectors are working properly. Replace batteries if needed and test them monthly.
- **Shoveling Snow and Ice Removal:** If snow or ice accumulates around your apartment, please be cautious when walking and driving. Keep your walkways clear of snow and ice to avoid accidents. If you need assistance with snow removal around your entryway, please contact us, and we'll be happy to assist you.
- **Preventing Ice Dams:** If you notice icicles or ice forming around your windows or roof, it could indicate an ice dam. Ice dams can cause water to back up and leak into your apartment. If you spot this, please inform the maintenance team so we can inspect and address the issue.
- **Keep Your Garage Door Closed:** If your home includes a garage, make sure to keep the garage door closed when not in use. This helps maintain warmth inside and prevents cold air from entering your living space.
- **Check Exterior Lighting:** With shorter days, it's important that your exterior lights are working properly. If any lights are out, please report them so we can ensure your home remains well-lit during the long winter evenings.
- **Home Care:** If you notice leaks, running toilets, or maintenance concerns, submit a work order promptly. Our team is available 24/7 to assist with emergencies.



UPCOMING EVENTS

UPCOMING LOCAL EVENTS

SKATE IN THE PARK

Date: Saturday, January 10th

Time: 12:00 PM – 3:00 PM

Location: Gelatin Park (250 Library Lane, Grayslake, IL 60030)

The Grayslake Chamber of Commerce will host its fourth annual Skate in the Park, featuring open skating and a shoot-the-puck contest. Attendees are encouraged to bring their own skates. The event will also include bonfires, hot chocolate, and additional winter festivities.



WINTER FEST AT VOLO BOG

Date: Sunday, January 11th

Time: 1:00 PM – 4:00 PM

Location: Volo Bog State Natural Area (28478 West Brandenburg Road, Ingleside, IL)

Join us for indoor and outdoor fun! Enjoy live music by Tim Southwick Johnson, a family sing-along, photo contest, and snow sculpting awards, winter crafts, bog tours, and activities like skiing, snowshoeing, and hiking. Suggested donation: \$10 per adult; kids free. Hosted by the Illinois Department of Natural Resources with support from Friends of Volo Bog.



LONG GROVE CONFECTIONERY CHOCOLATE FACTORY TOUR

Date: January 1st – February 12th

Time: 1:00 PM – 4:00 PM

Location: Long Grove Confectionery (333 Lexington Dr, Buffalo Grove, IL 60089)

Experience the Candy Kitchen! Take a guided tour to hear a short history of the candy kitchen, watch chocolates being made, smell the rich aroma, and enjoy a sample of gourmet chocolate before visiting the Factory Store.

- Tuesday – Thursday: 9:00 AM – 3:30 PM (Reservations required)
- Saturday: 9:00 AM – 3:30 PM (Walk-ins welcome, free admission)



THANK YOU FOR BEING PART OF OUR COMMUNITY

At Navy Great Lakes, we truly value each of our residents, and we're grateful for your continued support. Your involvement helps make this community a place we're all proud to call home. If you have any feedback or ideas for how we can make the community even better, please don't hesitate to reach out. We're always here to listen!

Wishing You a Happy New Year

From all of us at Hunt Military Communities Navy Great Lakes, we wish you a wonderful and prosperous 2026. We look forward to making more memories with you in the new year. Here's to another year of great neighbors, amazing experiences, and a strong sense of community!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Doris Tindell

 Doris.Tindell@HuntCompanies.com

Director of Operations
Brent Norvik

 Brent.Norvik@HuntCompanies.com

2026

JANUARY

SUN	MON	TUE	WED	THU	FRI	SAT
				Chocolate Factory Tours Begin New Year's Day OFFICE CLOSED	01 02	03
04	05	06	07	08	09	10 Skate in The Park
11 Winter Fest at Volo Bog	12	13	14	15	16	17
18	19 Martin Luther King Day OFFICE CLOSED	20	21	22	23	24
25	26	27	28	29	30	31