

COMMUNITY DIRECTOR UPDATE FEBRUARY 1, 2026



COMMUNITY NEWS

Hello, Neighbors!

February is here, and with it comes cozy moments, winter fun, and a little extra love for our community. As we settle into the heart of winter, we want to take a moment to say thank you for being such an incredible part of our communities. Wishing you a warm, happy February!

February Fun & Community Love

This month is all about appreciation and connection. Keep an eye out for:

- Small surprises and treats throughout the community
- Friendly smiles from your management and maintenance teams
- Ways we're showing extra love to our residents

We are grateful for the kindness and patience you show each other every day.

Stay Connected

Make sure you're following us on social media and checking your email, so you don't miss:

- Community updates
- Events and announcements

If you ever have questions or need assistance, our team is always here to help.

Stay in the Know

Make sure your email address is up to date, so you never miss important updates. Please remember to use the email address GreatLakesContact@HuntCompanies.com to reach everyone in the office. If you'd rather speak with a live staff member, please call (847) 999-6228. If you receive an automated message, simply press 2 for current residents to connect with someone. If you hear that all agents are busy, please don't worry, it's just a recording before getting a staff member.

FRIENDLY REMINDERS

A Little February Reminder

In a world where you can be anything...be kind. Getting to know your neighbors is a great way to build a stronger, more connected community. A quick hello, a smile, or a short conversation can make a big difference in creating a welcoming neighborhood.

Rent Reminder

Rent is due by the **5th of each month** to avoid late fees. You may pay online or drop off payment at the Management Office located at the Navy Welcome Center.

Office Contact Information

-  (847) 999-6228
-  GreatLakesContact@HuntCompanies.com
-  NavyGreatLakesFamilyHousing.com

TRASH SCHEDULE

- Tuesday:** Glenview
- Wednesday:** Ft. Sheridan
- Thursday:** Forrestal, Nimitz, & Mainside

COMMUNITY REMINDERS

COMMUNITY TRASH TIPS

- Please remember to **break down boxes** before placing them in the recycling or trash bins.
- Always **bag your trash** before disposing of it to help control odors, prevent spills, and keep pests away.
- **DO NOT DISPOSE OF LARGE ITEMS** in the Community Youth or Welcome Center dumpsters (i.e. furniture, appliances, etc.)

MAINTENANCE TIPS

- **Keep Your Thermostat Set to a Consistent Temperature:**
To prevent pipes from freezing, make sure your thermostat is set to at least 57°F (15°C), even if you're away for extended periods. This will help maintain a safe temperature for your home and most importantly, **avoid pipe bursts**. NEVER turn off your heat or use your oven to heat your home.
- **Protect Your Pipes:** In cold weather, pipes in exterior walls are especially vulnerable to freezing. If you notice any pipes that are particularly exposed (like those under sinks or in exterior walls), let us know! We can help insulate them to prevent any issues. If you're leaving for an extended time, consider leaving cabinet doors open to allow warm air to circulate around your pipes.
- **Keep Your Heating Vents Clear:** Ensure that vents are unobstructed by furniture, curtains, or rugs. Proper airflow is essential for your heater to work efficiently. Check that all vents are open and unblocked and avoid cranking up the heat to unnecessarily high temperatures.
- **Inspect Your Smoke and Carbon Monoxide Detectors:** Winter is the season when we rely more on heating sources like space heaters or fireplaces. Make sure your smoke and carbon monoxide detectors are working properly. Replace batteries if needed and test them monthly.
- **Shoveling Snow and Ice Removal:** If snow or ice accumulates around your apartment, please be cautious when walking and driving. Keep your walkways clear of snow and ice to avoid accidents. If you need assistance with snow removal around your entryway, please contact us, and we'll be happy to assist you.
- **Preventing Ice Dams:** If you notice icicles or ice forming around your windows or roof, it could indicate an ice dam. Ice dams can cause water to back up and leak into your apartment. If you spot this, please inform the maintenance team so we can inspect and address the issue.
- **Keep Your Garage Door Closed:** If your home includes a garage, make sure to keep the garage door closed when not in use. This helps maintain warmth inside and prevents cold air from entering your living space.
- **Check Exterior Lighting:** With shorter days, it's important that your exterior lights are working properly. If any lights are out, please report them so we can ensure your home remains well-lit during the long winter evenings.
- **Home Care:** If you notice leaks, running toilets, or maintenance concerns, submit a work order promptly. Our team is available 24/7 to assist with emergencies.



THANK YOU FOR BEING PART OF OUR COMMUNITY

At Navy Great Lakes, we truly value each of our residents, and we're grateful for your continued support. Your involvement helps make this community a place we're all proud to call home. If you have any feedback or ideas for how we can make the community even better, please don't hesitate to reach out. We're always here to listen!



UPCOMING EVENTS

UPCOMING LOCAL EVENTS

9TH ANNUAL COCOA CRAWL IN HISTORIC DOWNTOWN LONG GROVE

Date: Saturday, February 7th

Time: 12:00 PM - 3:00 PM

Location: Historic Downtown Long Grove (145 Old McHenry Road, Long Grove, IL 60047)

Enjoy a variety of **FREE** hot cocoa samples at tents located throughout historic downtown Long Grove. Many of our businesses will have items for purchase, samples to enjoy and other cocoa-inspired merchandise for sale. And don't forget that receipts from ALL historic downtown Long Grove purchases at shops and restaurants on February 7, 2026, can be used to earn a souvenir Cocoa Crawl mug. Spend \$100 (before tax/tip) at any store or restaurant on February 7, 2026, and receive a **FREE** Long Grove mug! Bring your receipts to the Visitors' Center, 145 Old McHenry Rd. to claim your mug (while supplies last). Grab your group and hop on the carriage for a ride around town. Registration is not required. First-come, first-served. Waivers must be completed on site. Rides are complimentary and courtesy of the Historic Downtown Long Grove Business Association. For more information, call (847) 634-0888 or email Event@LongGrove.org.

LONG GROVE CONFECTIONARY CHOCOLATE FACTORY TOUR

Date: Sunday, February 1st to Thursday, February 12th

Time: Reservations: Tuesday - Thursday 9:00 AM - 1:00 PM & Walk Ins (Free) :
Saturday 9:00 AM - 3:30 PM

Location: Long Grove Confectionery (333 Lexington Dr, Buffalo Grove, IL 60089)

Hear a brief history of the candy kitchen! See incredible chocolates being produced as you venture down the walkway on a guided tour. Smell the chocolate aroma and finally taste a sample of the gourmet chocolate before visiting the Factory Store. No guarantee of live production. For more information, call (847) 459-0269 or email Lee_Althans@LongGrove.com.



PERSPECTIVE OF WONDER: THE 1893 CHICAGO WORLD'S FAIR

Date: Saturday, February 21st

Location: Lake Forest Public Library (360 E. Deerpath Rd. Lake Forest, IL 60045)

Register and join historical fiction author Cindy Angell Keeling in person for a fascinating introduction to the spectacular Chicago World's Fair. Tour the fairgrounds through vintage photographs, maps, and artwork. Discover which building had the most ostentatious dome, what "staff" is, and why it was important, and which concession featured a donkey ride up a mountain. Bring your enthusiasm and a sense of wonder!



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
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Director of Operations
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FEBRUARY



SUN	MON	TUE	WED	THU	FRI	SAT
01 Long Grove Confectionary Chocolate Factory Tour: Begins	02 Groundhog Day	03	04 USO Birthday	05	06	07 9th Annual Cocoa Crawl In Historic Downtown Long Grove
08 The Big Game	09	10	11	12 Long Grove Confectionary Chocolate Factory Tour: Ends	13	14
15	16 Presidents' Day	17	18	19	20	21 Perspective of Wonder: The 1893 Chicago World's Fair
22	23	24	25	26	27	28